



Kako resetovati lozinku

Uputstvo

(Kako resetovati lozinku od IPC/DVR/NVR)

HIKVISION TIM ZA PODRŠKU

2015-11

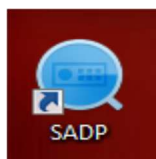
Kako resetovati lozinku

Nove i stare verzije HIKVISION uređaja dele različitu strategiju lozinke.

Stari HIKVISION uređaji obezbeđuju fabričku lozinku (12345), dok novi uređaji zahtevaju da lozinka bude postavljena od strane korisnika, da bi se poboljšao nivo zaštite.

Sledi kratko uputstvo kako da se resetuje lozinka za stare i nove verzije uređaja.

Alat:



SADP Tool verzija: V3.0.0.2

Pratite link ispod da biste preuzeli najnoviju verziju SADP TOOL:

http://overseas.hikvision.com/en/tools_82.html

1. Resetovanje lozinke preko SADP Tool

Povežite uređaj na loklanu mrežu, otvorite SADP Tool radi pretrage uređaja koji su "online".

Odaberite uređaj i pritisnite **Forget Password**:

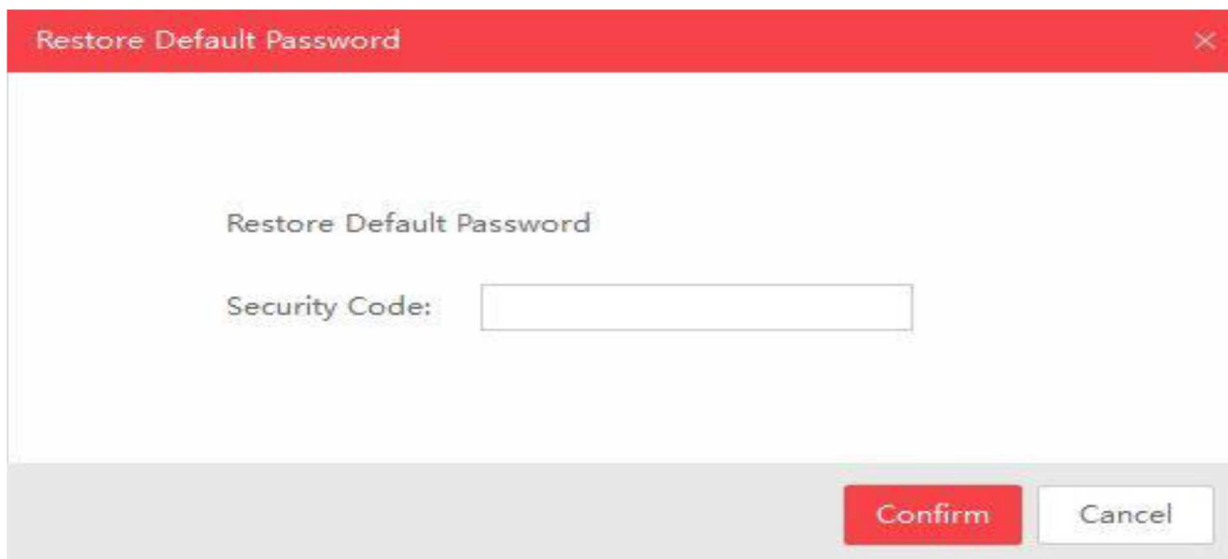
The screenshot shows the SADP Tool interface. At the top, it indicates 'Total number of online devices: 3'. Below this is a table of devices. The third device is selected, highlighted with a red box, and a red arrow points from it to the 'Forget Password' button in the 'Modify Network Parameters' panel on the right.

ID	Device Type	Security	IPv4 Address	Port	Software Version	IPv4 Gateway	HTTP Port	Device Serial No.
001	DS-7116NI-SN/P	Active	10.9.5.11	8000	V3.0.17build 150...	10.9.5.254	N/A	DS-7116NI-SN/P082
002	DS-2CD2542FWD-IWS	Active	10.9.5.2	8000	V5.3.3build 1508...	10.9.5.254	80	DS-2CD2542FWD-IV
003	DS-9632NI-I16	Active	10.9.5.104	8000	V3.3.6build 1509...	10.9.5.254	80	DS-9632NI-I1616;

The 'Modify Network Parameters' panel on the right includes the following fields:

- Enable DHCP
- Device Serial No.: DS-9632NI-I161620151014CCRR5
- IP Address: 10.9.5.104
- Port: 8000
- Subnet Mask: 255.255.255.0
- Gateway: 10.9.5.254
- IPv6 Address: fe80:d640:6fff:fea0:421
- IPv6 Gateway: ::
- IPv6 Prefix Length: 64
- HTTP Port: 80
- Security Verification
- Admin Password: [input field]
- Buttons: Modify, Forget Password

(1) Za **stare verzije** uređaja, pop-up zahteva sigurnosni kod:

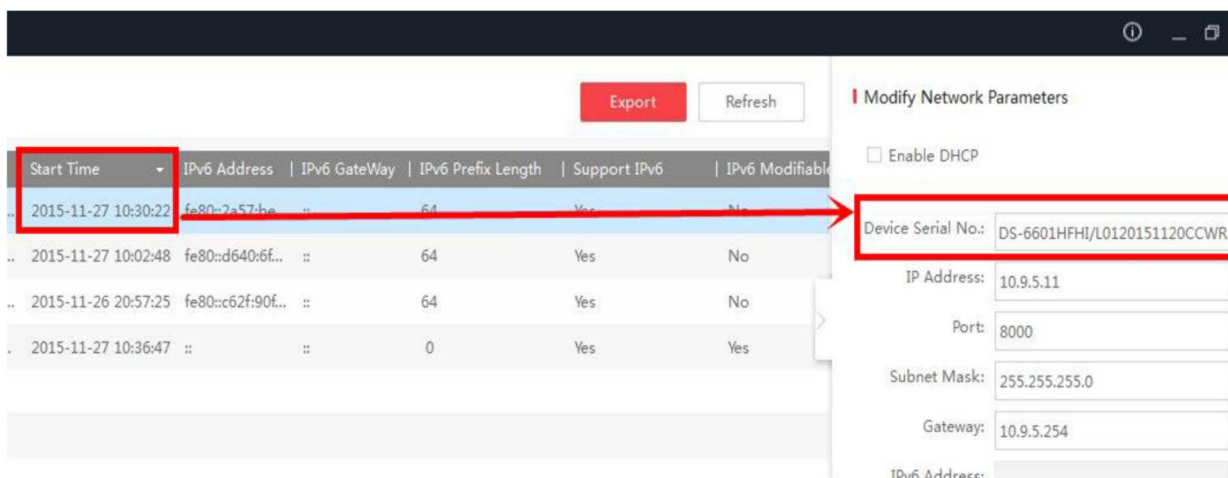


Restore Default Password

Security Code:

Confirm Cancel

Kopirajte **Start Time** i **Device Serial No**, zatim pošaljite HIKVISION timu za tehničku podršku.



Start Time	IPv6 Address	IPv6 GateWay	IPv6 Prefix Length	Support IPv6	IPv6 Modifiable
2015-11-27 10:30:22	fe80::2a57:ba...	::	64	Yes	No
2015-11-27 10:02:48	fe80::d640:6f...	::	64	Yes	No
2015-11-26 20:57:25	fe80::c62f:90f...	::	64	Yes	No
2015-11-27 10:36:47	::	::	0	Yes	Yes

Modify Network Parameters

Enable DHCP

Device Serial No.: DS-6601HFHI/L0120151120CCWR

IP Address: 10.9.5.11

Port: 8000

Subnet Mask: 255.255.255.0

Gateway: 10.9.5.254

IPv6 Address:

HIKVISION tim za tehničku podršku će vratiti sigurnosne kodove, izabraćete jedan u skladu sa **trenutnim vremenom vašeg uređaja**.

```
2015-11-27:RRrezeSezz  
2015-11-28:RzzSRrRydz  
2015-11-29:zQeqz9yee  
2015-11-30:qQRzed9ezR  
2015-12-01:qe9ryzRQdy
```

Unesite sigurnosni kod i pritisnite **Confirm**, lozinka će biti resetovana u 12345.

Restore Default Password

Restore Default Password

Restore Default Password

Security Code: RRrezeSezz

Restore Default Password

✓ Password is recovered.

Security Code: RRrezeSezz

Confirm Cancel

Confirm Cancel

(2) Za **nove verzije** uređaja, pop-up zahteva enkripciju dokumenta (fajla).

Reset Password

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.

Export

2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

Import File

New Password:

Confirm Password:

Confirm Cancel

Pritisnite **Export** da biste sačuvali XML fajl, pošaljite zatim XML fajl HIKVISION timu za tehničku podršku.

Reset Password

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.

Export

HIKVISION tim za tehničku podršku će vratiti enkriptovan fajl. Izaberite put enkriptovanog fajla, unesite vašu novu lozinku i potvrdite, pritisnite **Confirm** i vasa lozinka će biti resetovana.

2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

Import File

1

New Password:

Strong **2**

Confirm Password:


3

Napomena: Svaki enkriptovani fajl je dostupan jedan dan, kada dobijete fajl, isti će isteći sledećeg dana.

(3) Za **-ST/-RT/-XT/-SP/76,77 –E series i LCD NVR (od verzije 3.4.0)**, možete izvesti ključni fajl tako što ćete da izvezete XML fajl ili skeniranjem QR koda.

Reset Password

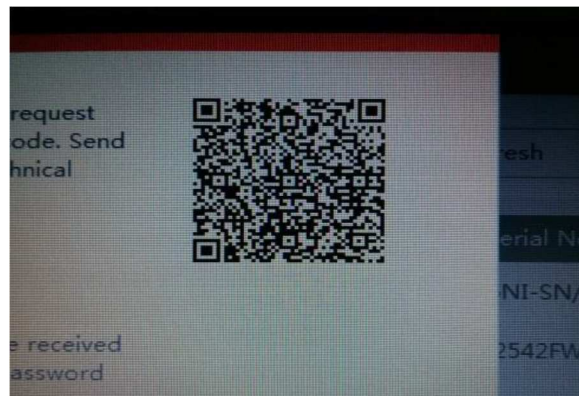
1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.



Skenirajte QR kod da biste kreirali ključne kodove ili jednostavno uslikajte QR kod, pa pošaljite HIKVISION timu za tehničku podršku.



ILI



HIKVISION tim za tehničku podršku će vratiti ključ koji se sastoji od brojeva i slova (8 bajtova) Unesite ključ, ukucajte vašu novu lozinku i potvrdite, pritisnite **Confirm** i vasa lozinka će biti resetovana.

Napomena: Ako hoćete da resetujete lozinku vase kamere u isto vreme, izaberite "Reset Network Cameras' Passwords" opciju. Lozinka kamere će biti sinhronizovana sa NVR-om.

- 2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

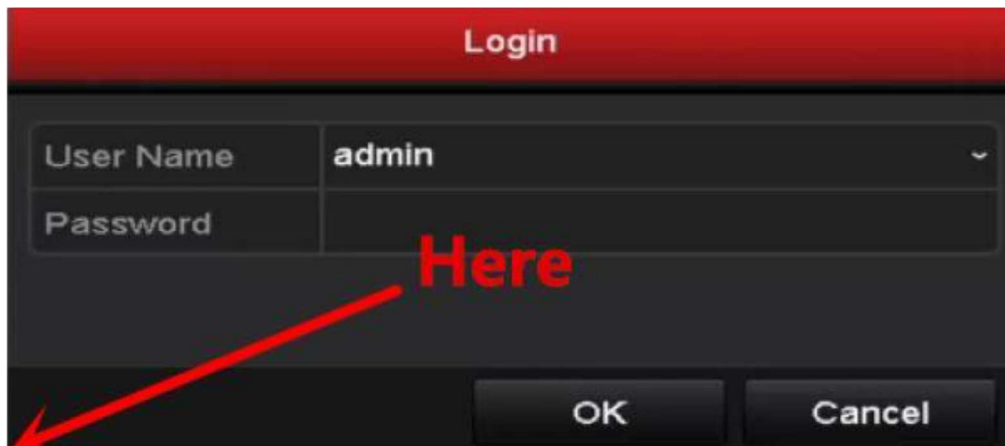
The screenshot shows a web-based password reset interface. It features a form with several fields and buttons. Red boxes and numbers highlight specific elements:

- 1**: A red box highlights the "Input Key" radio button and the text input field containing the key "5b449a16".
- 2**: A red box highlights the "New Password:" field with a strength indicator (green bar) and the "Confirm Password:" field.
- 3**: A red box highlights the checkbox labeled "Reset Network Cameras' Passwords".
- 4**: A red box highlights the "Confirm" button.

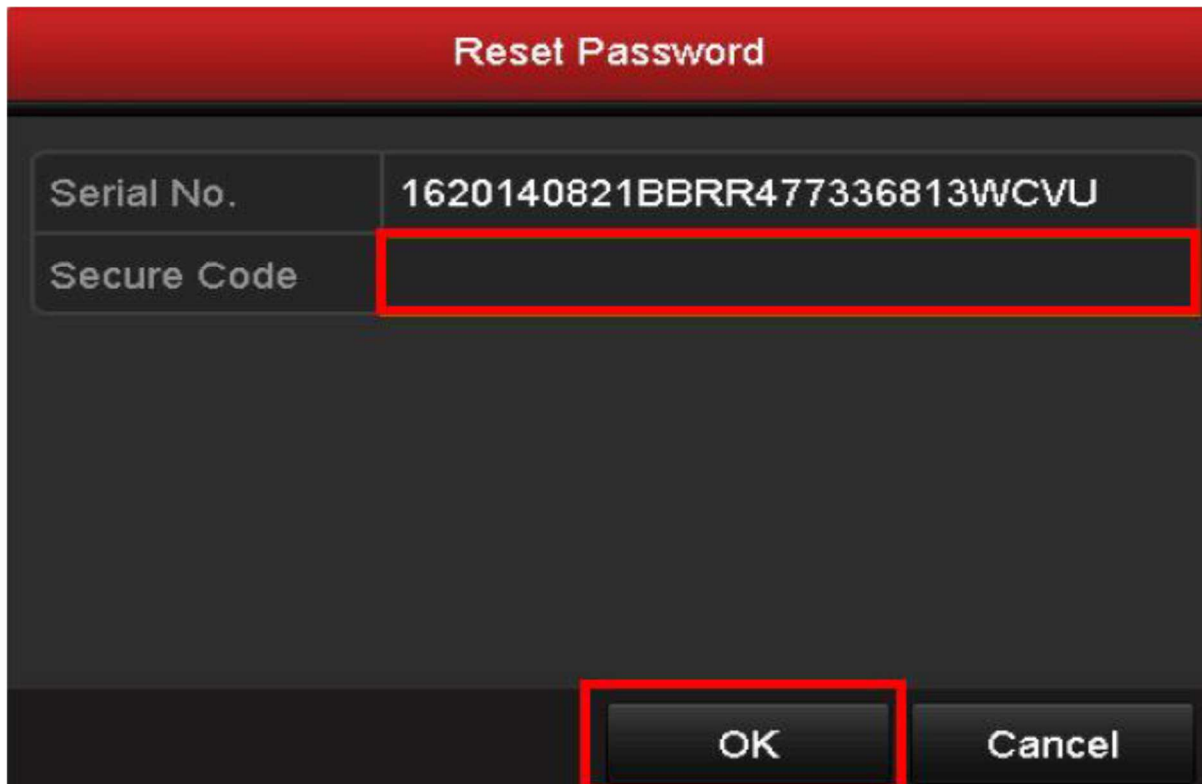
The interface also includes an "Import File" radio button, a "Cancel" button, and a grey bar at the bottom.

2. Resetovanje lozinke preko lokalnog menija

U okviru lokalnog GUI kod NVR/DVR-a, možete dvoklikom da označite levi donji deo login interfejsa da biste pokrenuli (pop out) interfejs za resetovanje lozinke.



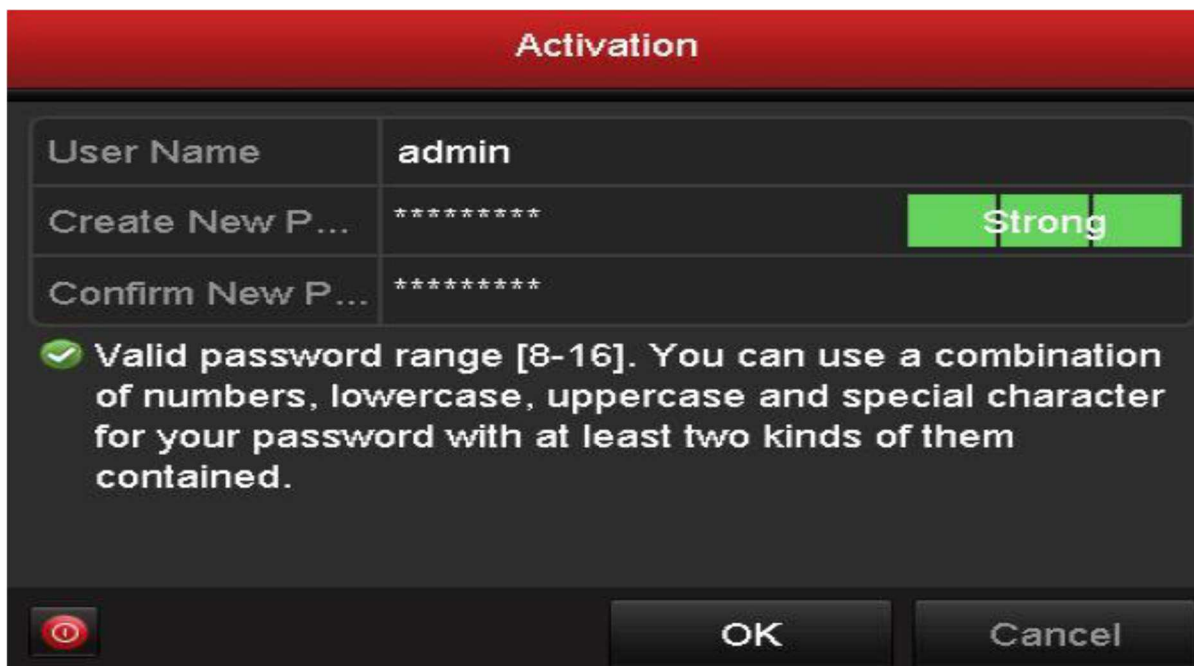
U ovom slučaju, strategija resetovanja lozinke je ista kao i kod starih verzija uređaja. Pošaljite **Device Serial No (serijski broj uređaja)** i **Device current time (trenutno vreme uređaja)**, HIKVISION tim za tehničku podršku će vam poslati nazad sigurnosne kodove. Unesite sigurnosni kod i pritisnite **OK**.




The image shows a 'Reset Password' dialog box with a red header. It contains two input fields: 'Serial No.' with the value '1620140821BBRR477336813WCVU' and 'Secure Code' which is currently empty. At the bottom, there are 'OK' and 'Cancel' buttons. Red boxes highlight the 'Secure Code' field and the 'OK' button.

Reset Password	
Serial No.	1620140821BBRR477336813WCVU
Secure Code	
OK Cancel	

Unesite Korisničko ime i novu lozinku, pritisnite **OK**.



The image shows an 'Activation' dialog box with a red header. It contains three input fields: 'User Name' with the value 'admin', 'Create New P...' with a masked password '*****' and a green 'Strong' password strength indicator, and 'Confirm New P...' with a masked password '*****'. Below the fields is a green checkmark icon and a message: 'Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained.' At the bottom, there is a red power button icon, 'OK', and 'Cancel' buttons.

Activation	
User Name	admin
Create New P...	***** Strong
Confirm New P...	*****
✓ Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained.	
 OK Cancel	